

eXo Social User Guide

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Overview of eXo Social

About eXo Social

What is eXo Social

eXo Social gives rich experiences to your end-users via many options that are similar to social networks, such as Facebook and LinkedIn. With eXo Social, you can establish more meaningful connection and improve your communication and collaboration.

By turning your company directory into a social network, eXo Social allows you to add details, including experiences, skills and team information, to profiles of yourself and another contacts.

Besides, eXo Social provides built-in JavaScript client libraries for OpenSocial API that allows developers to write social gadgets intuitively and easily for displaying and mashing up activity information for contacts, applications, services and social networks.

As an extended service of eXo Platform, eXo Platform allows built-in applications and other extended services to be added to collaboration features within the eXo Social network, providing many capabilities, such as Calendar, Address Book, Chat, Email, and more.

About this guide

The eXo Social User Guide is a reference for all users who want to learn more about features of eXo Social. Basically, features of eXo Social are remained, regardless of being implemented as a standalone application or one extended service of eXo Platform. This guide is based on the standalone eXo Social deployment. Before reading this guide, you should be aware of installing eXo Social and should know how to navigate between applications, and to use drop-down menus or to drag and drop actions.

This guide is divided into the following 5 chapters:

Chapters	Description
Get Started with eXo Social	Introduction to eXo Social, resources and terms often used in eXo Social, how to manage accounts and edit your profile.
Work with Connections	How to work with connections, such as searching contacts, sending connection requests.
Work with Activities	Instructions of doing actions on the activities stream, including status and link updates, activities/comments, liking/disliking.
Work with Spaces	

Chapters	Description
	Basic actions in the Space application, such as creating a new space, joining or leaving the space, and more.
<i>Work with Dashboard</i>	Introductions to basic actions performed in the Dashboard workspace, such as adding gadgets or managing tabs in the Dashboard bar.

Resources

Information

- [eXo Homepage](http://www.exoplatform.com) [http://www.exoplatform.com]
- [eXo Wiki](http://wiki.exoplatform.com) [http://wiki.exoplatform.com]

Support

- [Forums](http://forums.exoplatform.org) [http://forums.exoplatform.org]
- [Support/Training/Consulting services](http://exoplatform.com/company/public/website/services) [http://exoplatform.com/company/public/website/services]

Download

- [eXo Content](http://www.exoplatform.com/company/public/website/platform/exo-core-services/exo-content) [http://www.exoplatform.com/company/public/website/platform/exo-core-services/exo-content]
- [eXo Development tools](http://www.exoplatform.com/company/public/website/platform/exo-core-services/exo-development-tools) [http://www.exoplatform.com/company/public/website/platform/exo-core-services/exo-development-tools]
- [GateIn Portal Framework](http://www.exoplatform.com/company/public/website/platform/exo-core-services/gatein-portal-framework) [http://www.exoplatform.com/company/public/website/platform/exo-core-services/gatein-portal-framework]
- [eXo Collaboration](http://www.exoplatform.com/company/public/website/platform/exo-extended-services/exo-collaboration) [http://www.exoplatform.com/company/public/website/platform/exo-extended-services/exo-collaboration]
- [eXo Knowledge](http://www.exoplatform.com/company/public/website/platform/exo-extended-services/exo-knowledge) [http://www.exoplatform.com/company/public/website/platform/exo-extended-services/exo-knowledge]
- [eXo Social](http://www.exoplatform.com/company/public/website/platform/exo-extended-services/exo-social) [http://www.exoplatform.com/company/public/website/platform/exo-extended-services/exo-social]

Resource Center

- [Video demos, tutorials, webinar archives, features & benefits tables and more](http://www.exoplatform.com/company/public/website/resource-center) [http://www.exoplatform.com/company/public/website/resource-center]

Get Started with eXo Social

Glossary

To get started with eXo Social, it is more useful to learn about some terms often used when approaching eXo Social as below.

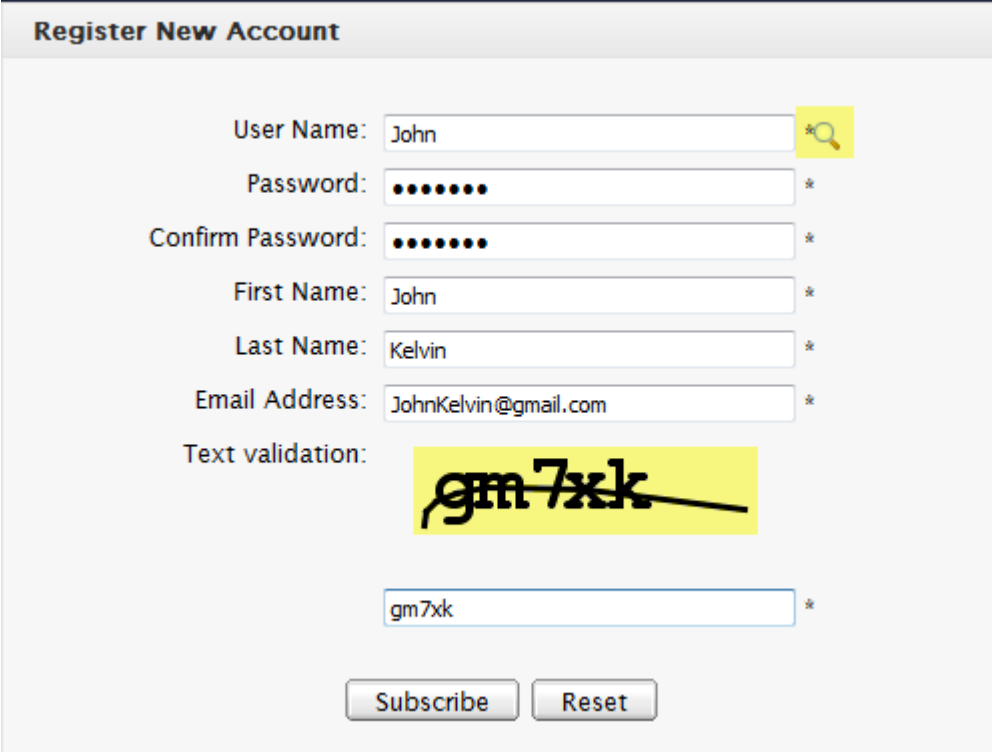
- **User profile** is an information page for each eXo Social user that includes information of account, avatar, contact, experiences.
- **Connections** is the page displaying information about relations among eXo Social users, including established connections, incoming and outgoing invitations.
- **Connection request** is the act of asking or expressing a connection desire that can be accepted, or denied by receivers. The requests also can be canceled by inviters.
- **Space request** is the act of asking the managers or creators of spaces to give permissions to join their spaces.
- **Activity** is an application where users can do many actions, such as publishing their own respective activity streams, showing recent activities or updates, new connections or updating status and more.
- **Activity Stream** is a set of recent activities, providing users with the ability to communicate in the stream of data. With this application, eXo Social allows users to organize and share information in the flow of data effectively.
- **Space** is a working environment where you can manage users and communities more conveniently. It enables you to regroup people by various interests or projects and to leverage any existing application, such as portlets or gadgets.
- **Space manager** is a user with special rights within a space. The manager can monitor the list of members, configuration and install applications. When any user creates a space, he/she automatically becomes the space's manager who can validate space subscription requests.
- **Dashboard** is one portlet hosting mini-applications known as gadgets. The dashboard shows data from various components which can be RSS feed, calendar, calculator, To-do and more.
- **Space application** is one application used in the Space application of eXo Social. One space can contain one or more applications which can be shared among users.

Account

Register your account

As a guest, you can visit eXo Social but are limited to several contents and applications. To access more contents or perform some functionalities, you first need to register by yourself and contact the portal administrator to gain certain permissions.

1. Click **Register** on the top right corner of the eXo Social homepage.
2. Fill in the **Register New Account** form. The asterisk (*) mark indicates mandatory fields.



Register New Account

User Name: *

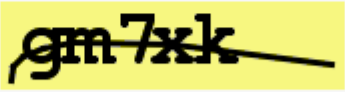
Password: *

Confirm Password: *

First Name: *

Last Name: *

Email Address: *

Text validation:  *

The mandatory fields which are marked with the asterisk (*) include:

Field	Description
User name	The name used to log in that must be unique with its length from 3 to 30 characters. Only alpha, digit, and underscore characters are allowed.
Password	The authentication string between 6 and 30 characters, including spaces.
Confirm Password	Retype the password above. Values in both Password and Confirm Password fields must be identical.

Field	Description
First Name	The user's first name which must be between 1 and 45 characters.
Last Name	The user's last name which must be between 1 and 45 characters.
Email Address	The user's email that must be in the correct form, for example: username@abc.com.

3.

Click



next to the **User Name** field to check if the selected username is available or not.

4. Enter the validation text into the textbox.

5. Click **Subscribe** to accept adding your new account, or **Reset** to clear all entered values.

Your registration is unsuccessful if one of the error messages occurs, such as:

- User name is existing or User Name is invalid.
- Password has less than 6 characters.
- Password and Confirm Password are not the same.
- Email Address is in a invalid format.
- Required fields are blank (empty).
- Text verification isn't correct.

After creating your new account successfully, you should contact your administrator to ask for appropriate permissions for your account.

Note

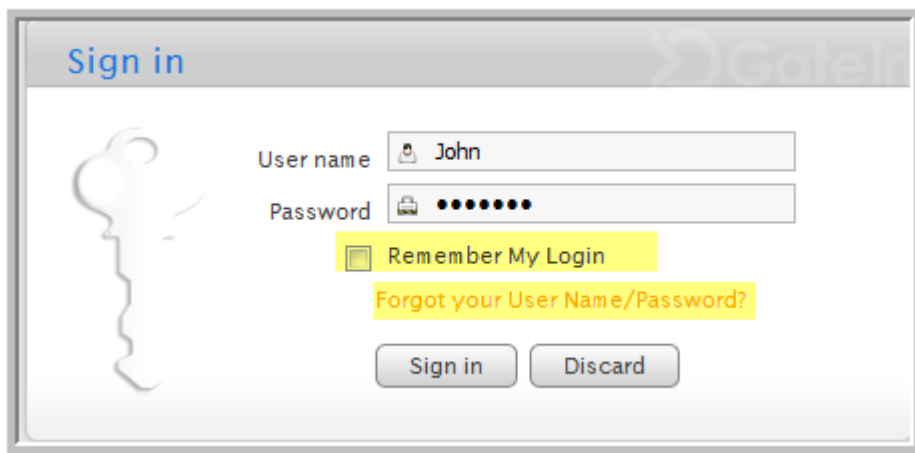
Be sure to enter your email address correctly. In case of forgetting your user name or password, you can recover it from this email address.

Sign in & Sign out

To sign in to eXo Social, do as follows:

1. Go to the eXo Social homepage by entering the appropriate URL into the address bar of your browser. For example: <http://localhost:8080/socialdemo/>.

2. Click the **Sign in** link at the top right of the page.
3. Input your registered user name and password in the **Sign in** form.

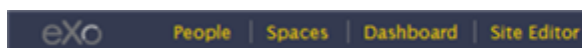
A screenshot of a web application's sign-in form. The form is titled "Sign in" in blue text at the top left. On the left side of the form is a white silhouette of a person. To the right of the silhouette are two input fields: "User name" with the text "John" and "Password" with a series of dots. Below these fields is a checkbox labeled "Remember My Login" and a link "Forgot your User Name/Password?". At the bottom of the form are two buttons: "Sign in" and "Discard".

4. Select the **Remember My Login** checkbox for the first time if you want to automatically return to the eXo Social page without signing in again. This feature enables you to be automatically authenticated to avoid doing an explicit authentication when you access the eXo Social.
5. Click **Sign in** to submit the form, or **Discard** to quit.

Note

In case the username does not exist or the username/password is invalid, you will be returned to the Sign In form with an alert message to sign in again. To attempt your login again, re-enter your username and password.

After signing in successfully, you will be redirected to the eXo Social homepage and welcomed with your full name on the top right corner of the page.



To end your authenticated session, simply hover your cursor over the eXo icon on the top left corner of the page and select **Sign out** from the drop-down menu.

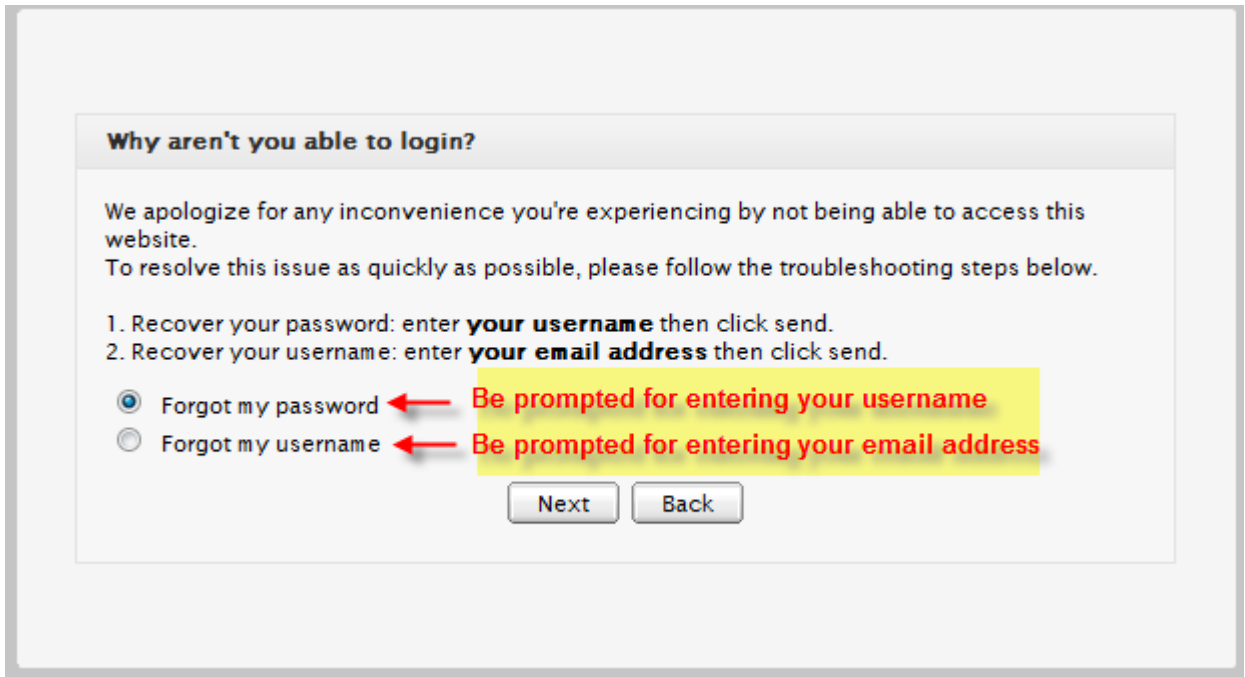
Note

From the eXo drop-down menu, you also can change language and skin of eXo Social by clicking each relevant icon.

Retrieve username/password

In case you forget your account or password, you can recover as follows:

1. Click the '**Forget your User Name/Password?**' link beneath the **Password** field when signing in.
2. Select the appropriate option and click **Next**. You will be prompted to provide your identity, depending on your choice.

A screenshot of a web page titled "Why aren't you able to login?". The page has a light gray background. At the top, there's a header with the title. Below it, a paragraph of text reads: "We apologize for any inconvenience you're experiencing by not being able to access this website. To resolve this issue as quickly as possible, please follow the troubleshooting steps below." Below this, there are two numbered steps: "1. Recover your password: enter **your username** then click send." and "2. Recover your username: enter **your email address** then click send." Under these steps are two radio button options. The first option is "Forgot my password" with a red arrow pointing to it from a yellow box containing the text "Be prompted for entering your username". The second option is "Forgot my username" with a red arrow pointing to it from a yellow box containing the text "Be prompted for entering your email address". At the bottom of the form are two buttons: "Next" and "Back".

Why aren't you able to login?

We apologize for any inconvenience you're experiencing by not being able to access this website.
To resolve this issue as quickly as possible, please follow the troubleshooting steps below.

1. Recover your password: enter **your username** then click send.
2. Recover your username: enter **your email address** then click send.

☒ Forgot my password ← Be prompted for entering your username
☐ Forgot my username ← Be prompted for entering your email address

3. Enter your Username/Email in the form.
4. Click **Send** to submit your entered values.

After you submit the form, an email will be sent to your email address with the requested information.

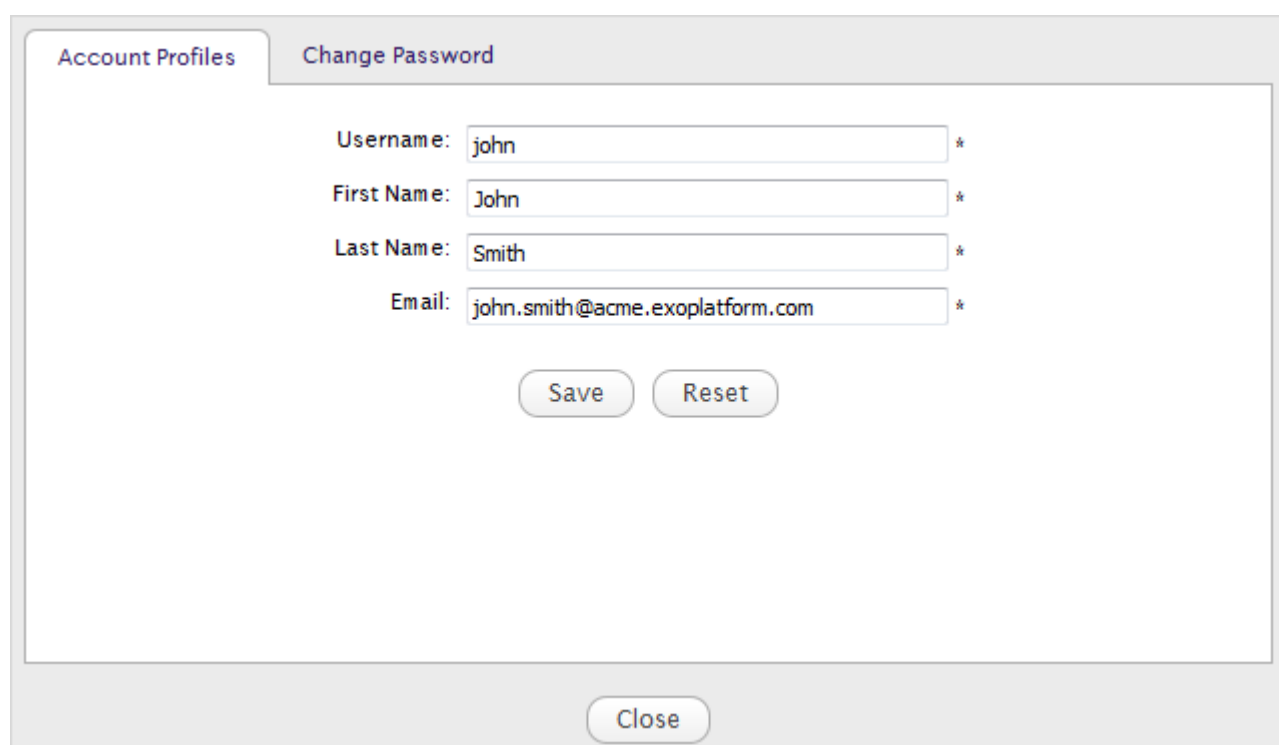
If you forget your password, you will be sent a new password temporarily. Your original password will not be valid after this email is sent. You will be directed to a page to update your password for the next time you sign in.

User profile

By default, your profile is just initialized with the basic account information entered in the **Registration** form. Therefore, if you only want to view or edit the basic information on account and password, simply hover your cursor over your display name on the top right corner of the page, and select **My Account**.



The **Account Profile** form is displayed with information you have set previously.

A screenshot of the "Account Profiles" form. The form has two tabs: "Account Profiles" (selected) and "Change Password". Under the "Account Profiles" tab, there are four input fields: "Username:" with the value "john", "First Name:" with the value "John", "Last Name:" with the value "Smith", and "Email:" with the value "john.smith@acme.exoplatform.com". Each field has an asterisk (*) to its right. Below the input fields are two buttons: "Save" and "Reset". At the bottom of the form is a "Close" button.

Here, you can change your account information in the **Account Profiles** tab, except for **Username**. These changes will be automatically synchronized with details in the **Basic information** in your **Profile** and vice versa. Also, you can change your password by clicking the **Change Password** tab.

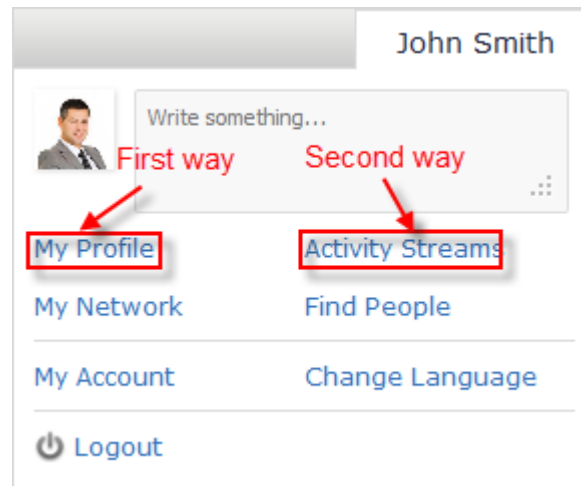
If you want to view and update more details, go to the **My Profile** page by following either of two ways:

The first way

- Hover your cursor over your display name at the top right corner of the page, then select **My Profile** from the drop-down menu.

The second way

- Go to the **Activity Stream** page first, then select the **My Profile** tab in the left pane.



The **My Profile** page is displayed as below.

A screenshot of the 'My Profile' page for John Smith. The page is divided into several sections. At the top, there is a header with the name 'John Smith' and a role 'Team Leader' with an 'Edit' button. Below this is a 'Basic information' section with fields for 'User name: john', 'First name: John', 'Last name: Smith', and 'Email: exojohnsmith@exoplatform.com'. The 'Contact' section includes 'Gender: male', 'Phone: Work: 083567982, Work: 045672944', 'IMs: Skype: JohnSmith_eXo', and 'Urls: no contact link entered'. The 'Experience' section is divided into 'Current' and 'Past' roles. The 'Current' role is 'Team Leader at JBRAS Corporation' from November 12, 2010, to the present, with responsibilities in Social and CT Leadership, JavaScript, and Management. The 'Past' role is 'Technical Leader at ACME Corporation' from June 1, 2009, to November 11, 2010, with responsibilities in Social Team management, technical issues, development, management, and leadership. On the left side of the page, there is a sidebar with a profile picture, a 'Change Avatar' button, and a navigation menu with options for 'Activity Stream', 'My Profile' (which is selected), and 'My network'.

From here, you can:

- [Modify your contact information](#), including basic information, contact details, and experiences.
- [Upload your profile avatar](#).
- [Update your current position](#).

View profiles of another eXo Platform users

1. Hover your cursor over your display name at the top right corner of the page, then select either of the following pages from the drop-down menu:

- **Find People**; or
- **My Network --> All People**; or
- **Activity Streams --> All Updates**

2. Click the appropriate username to be directed to his/her profile.

Note

Regardless of being an administrator, you do not have right to edit profiles of another people.

See also

- [Manage accounts](#)
- [Build networks](#)
- [Follow activities in your organization](#)
- [Manage spaces](#)
- [Use the Dashboard workspace](#)

Edit your information

Your own information is visible to all people using the network. You can change information in each pane or all panes as follows:

1. Click **Edit** at the top of each corresponding section in the right pane of the [My Profile](#) page.

2. Change your desired information. In both **Contact** and **Experience** sections, click **Add** corresponding to one field you want to add more or **Remove** to delete your inputted information.

Contact

Gender:

Phone: 083567982 [Remove](#) | [Add](#)

045672944 [Remove](#) | [Add](#)

IMs: JohnSmith_eXo [Remove](#) | [Add](#)

Urls: no contact link entered [Add](#)

3. Click **Save** to accept all changes, or **Cancel** to close the **Edit** form without any changes.

The followings are changeable information in each pane.

Basic Information

Basic information	Description
First name	The first name which is required with the length from 1 to 45 characters.
Last name	The last name which is required with the length from 1 to 45 characters.
Email	The email address which must be in a valid format, for example: JohnKelvin@gmail.com. Note that spaces between characters are not accepted.

Contact

Contact	Description
Gender	The gender of user. Select your gender from the select box, either male or female.
Phone	The phone number at work, home or at other sites which must be between 3 to 20 numeric characters.
IMs	The nickname of either IM services that must be between 3 to 60 characters.
Urls	The website address which must be in the correct format. For example: http://exoplatform.com/ .

Experience

Experience	Description
Organization	Where you have worked. This field is limited from 3 to 90 characters.
Position	The job title which is limited from 3 to 90 characters.
Job Details	Brief description of your job without any character-related limitations.
Skills Used	Skills used without any limitations.
Start Date	The start date of your work which must be in the MM/DD/YYYY format.
End Date	The end date of your work which must be in the MM/DD/YYYY format.
Still in this position	Indicate that the user is still being at the described position.

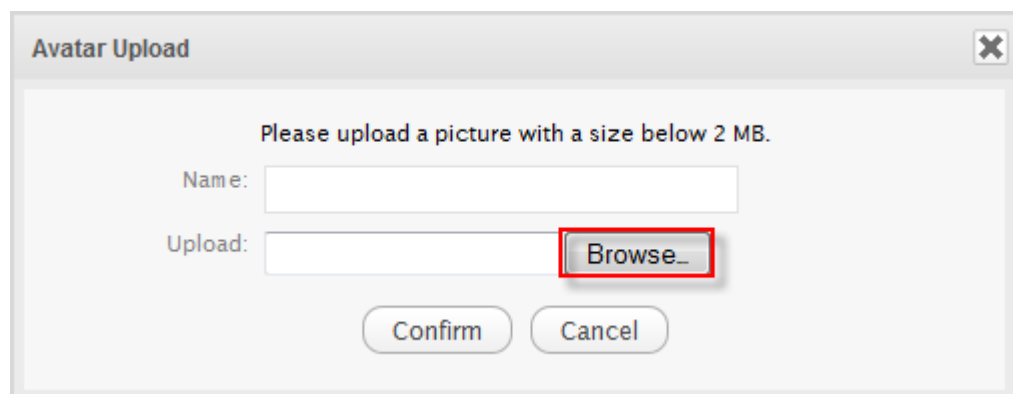
See also

- [Upload your profile avatar.](#)
- [Update your current position.](#)

Upload your profile avatar

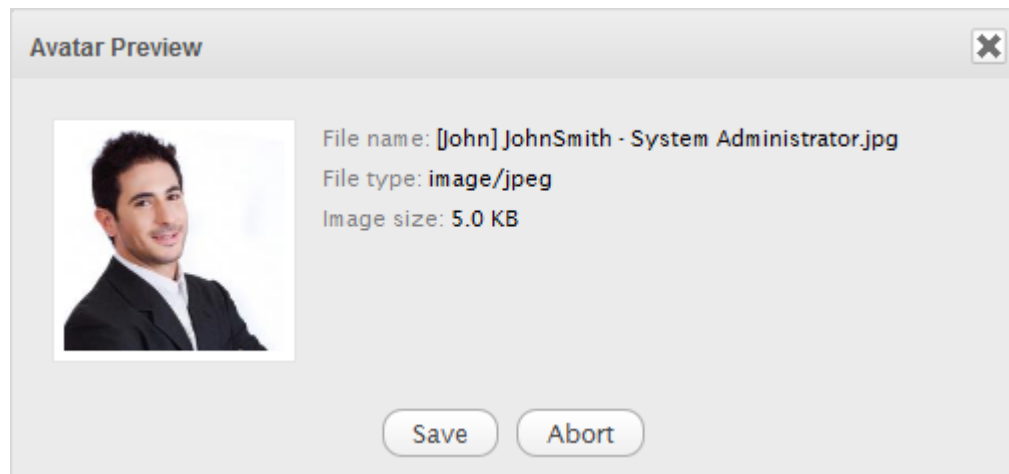
You easily upload a photo to your profile or to your spaces where you own or manage.

1. Click the **Change Avatar** link, or directly click your current avatar in the left pane to open the **Avatar Upload** form.

The image shows a dialog box titled "Avatar Upload" with a close button (X) in the top right corner. Inside the dialog, there is a message: "Please upload a picture with a size below 2 MB." Below this message, there are two input fields. The first is labeled "Name:" and is empty. The second is labeled "Upload:" and is also empty. To the right of the "Upload:" field is a button labeled "Browse..." which is highlighted with a red rectangular box. At the bottom of the dialog, there are two buttons: "Confirm" and "Cancel".

2. Click **Browse...** to open the **File Upload** form, then select your desired image, and click the **Open** button to upload your selected image. The uploaded photo must be smaller than 2 MBs.

3. Click **Confirm** to open the **Avatar Preview** form to see some related information, such as file name, file type and image size.



4. Click **Save** to accept your changes.

Note

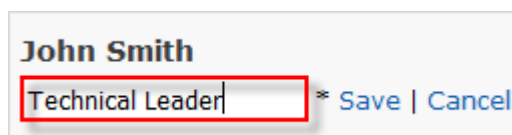
Your image will be automatically resized to a specified value.

Update your current position

1. Click the **Edit** link.



The form to update the current information will appear.

A form with a light gray background. At the top, it says "John Smith" in bold. Below that is a text input field containing "Technical Leader". To the right of the input field is a small asterisk icon, followed by the text "Save | Cancel" in blue. The input field is outlined with a red border.

2. Enter your new position which is limited from 3 to 30 characters and click **Save**. Your current position will be immediately updated.

Note

The information entered in the **Position** field is only used for providing more details, not for searching. Meanwhile, the information entered in the **Skills Used** field will be retrieved when you do the **Search** function.

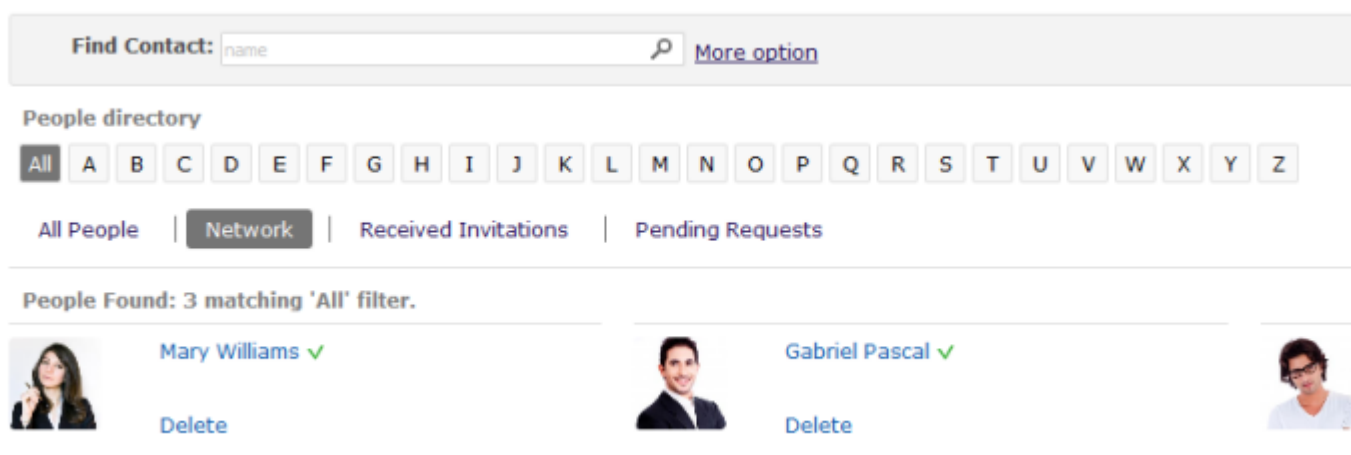
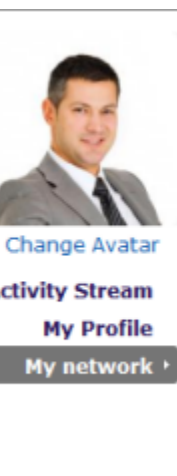
Work with Connections

To build your network, you first need to hover your cursor over the display name on the **Administration bar** and select **My Network** from the drop-down menu.



The **Network** page appears and allows you to do the following actions:

- [Search for your contact](#)
- [Send connection requests](#)



This page consists of the following tabs:

- **All People**: list users who have registered in your system.
- **Network**: list users who have established connections with you. You can remove these connections by clicking **Delete**.

- **Received Invitations:** list users who have sent you connection request. You can click **Accept** to accept being as his/her contact or **Deny** to refuse.
- **Pending Requests:** list users to whom you have sent connection requests. You can also click **Cancel** to revoke your request.

Search for your contact

This function allows you to find your desired contact quickly.

1. Select the relevant tab in which you want to do your search.

- To search across all users in eXo Platform, select the **All People** tab. Alternatively, you can hover your cursor over your display name and select **Find People** from the drop-down menu.
- To reduce the returned search results, select the appropriate tab first before using the search box. For example, to search for contacts with whom you have established connections, you need to select the **Network** tab.

2. Enter the contact name you want to search into the **Find Contact** field. When you type, the application automatically suggests the contact name containing your entered letter. You just need to select one of suggested names from the drop-down list.



- To do advanced lookups for your entered name, click **More option**. This option allows you to filter your contacts by positions, skills and gender.

- To stop doing advanced lookups, click **Hide option**.

2. Hit the **Enter** key, or click



to find your contact. The results will be listed in the **People Found** pane.

Send connection requests

You easily send a request following one of two ways:

1. Hover your cursor over your display name on the **Administration bar**, and select **My Network** --> **All People**, or simply select **Find People** from the drop-down menu.

All users will be listed in the **People Found** pane.



John Smith



Write something...

[My Profile](#)
[Activity Streams](#)

[My Network](#)
[Find People](#)

[My Account](#)
[Change Language](#)


 [Logout](#)

2. Invite your desired contact via one of two ways.


People directory


A B C D E F G H I J K L M N O P Q R S T U V W X Y Z


People Found: 4 matching 'All' filter.




Gabriel Pascal
pascal@exoplatform.com
[Invite](#)





Jack Miller 
jack.miller@acme.exoplatform.com
[Deny](#) | [Accept](#)



James Davis
james.davis@acme.exoplatform.com
[Invite](#)




Mary Williams  **Second way**
mary.williams@acme.exoplatform.com
[Invite](#)  **First way**

The first way

- Click **Invite** to send your connection request.

The second way

- Click the contact name to go to his/her profile, then click **Invite to connect** at the right corner of the contact profile page.



Activity Stream

My Profile

My network

Mary Williams

Basic information

User name: mary

First name: Mary

Last name: Williams

Email: mary.williams@acme.exoplatform.com

Contact

The



icon is then displayed next to the contact name. This means that your connection request is in the pending status until the invited contact confirms it.

Note

If you follow the first way, the **Invite** link will become **Cancel**. Meanwhile, if you follow the second way, the **Invite to connect** text will be turned into **Revoke**.

Revoke a connection request

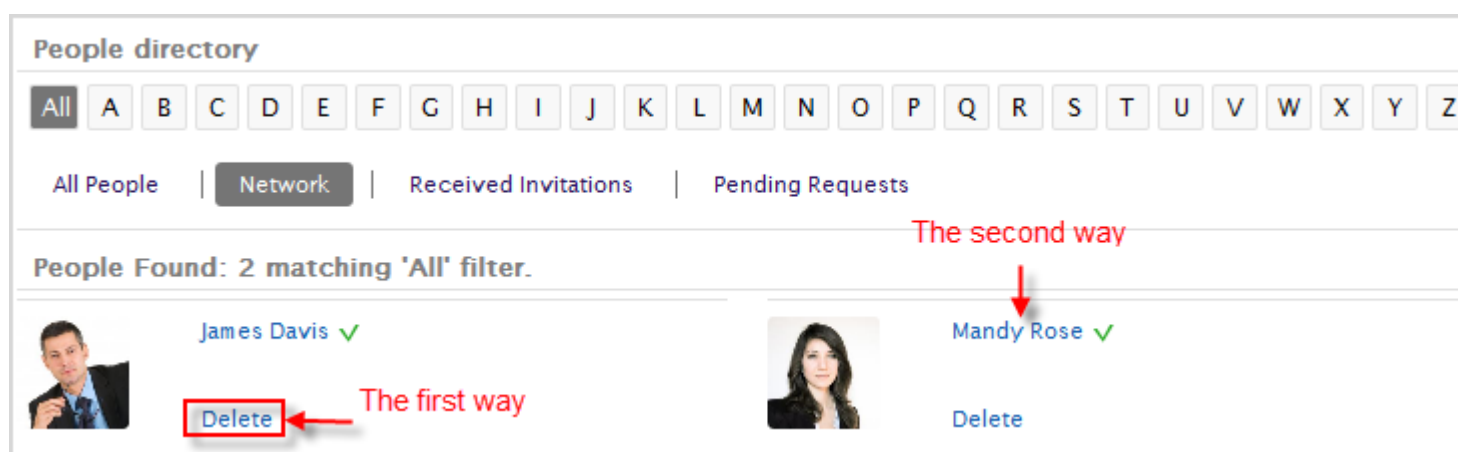
In the **People Found** pane, simply select **Cancel**, or click the contact name to go to the relevant profile and select **Revoke** at the right corner of the contact's profile page.

Accept/Deny a connection request

You can find all the connection requests in the **Received Invitations** tab. You can click **Accept** to accept the request, or **Deny** to reject the connection request.

Disconnect from your contacts

In the **Network** or **All People** tab, you can remove the connections between you and the users who are as your contacts anymore via one of two following ways.



The first way

- Click **Delete** to remove your established connections.

The second way

- Click the contact name to go to the profile page, then click the **Disconnect** link at the right corner of the contact profile page.



- Activity Stream
- My Profile
- My network

Mary Williams ✓

Basic information

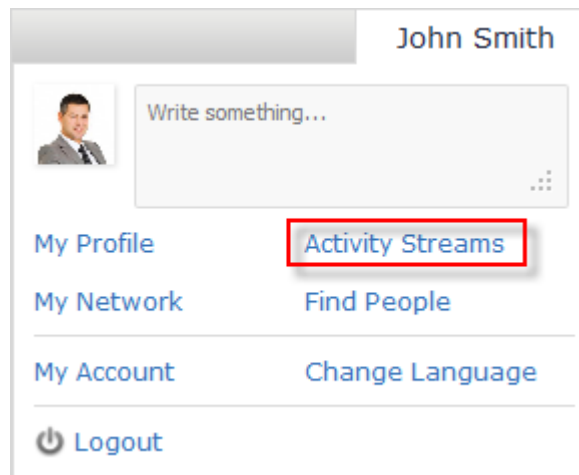
User name: mary
First name: Mary
Last name: Williams
Email: mary.williams@acme.exoplatform.com

Contact

Work with Activities

All activities of users are displayed in user's or Space's Activity Streams.

To enter **Activities**, hover your cursor over your display name (for example, John Smith) on the **Administration** bar and select **Activity Streams**.



In **Activity Streams**, you can follow various activities, including:

- All updates related to users who have registered in your system in the **All Updates** tab.
- All updates of users who have established their connections with you in the **Network Updates** tab.
- All updates of spaces where you are a member or a manager in the **Space Updates** tab.
- All your own activities in the **My Status** tab, such as your profile updates, link updates or another activities pushed by yourself.

You can see activities of any registered people by clicking their usernames. However, for people to whom you have not connected, you only can view their activities but cannot post any **activities**, **comments** or **likes** on their spaces.

In addition, you can keep track of activities of a space application. For example, whenever there is a new post in the **Space Forum** application, it will be updated in the activity streams.

The actions described in this section are those which you can do on activity streams of yours, of your connections or of any spaces where you are a member or manager, depending on the accessed tab.

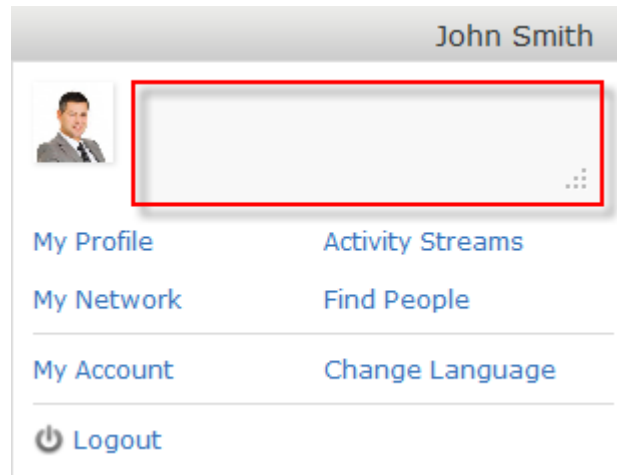
Update status

By entering your status message, you can tell people what are you doing on or ask for their helps or ideas. Thereafter, your colleagues who are connected with you can see your updates in their connections.

There are 2 ways to post your status.

The first way

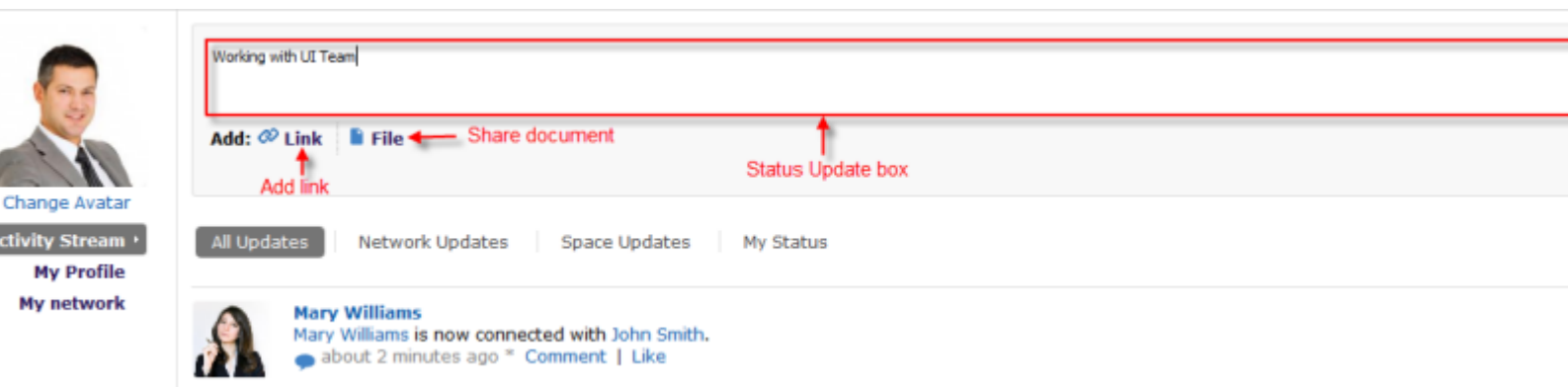
1. Hover your cursor over your display name on the right corner of the page.



2. Input your status into the textbox from the drop-down menu, then hit the **Enter** key to accept updating your status.

The second way

1. Go into the **Activity** page.
2. Enter your current status in the **Status Update** box.



2. Click **Share** to accept sharing your status.

Your new status will be updated in two tabs: **All Updates** and **My Status**.

Share links

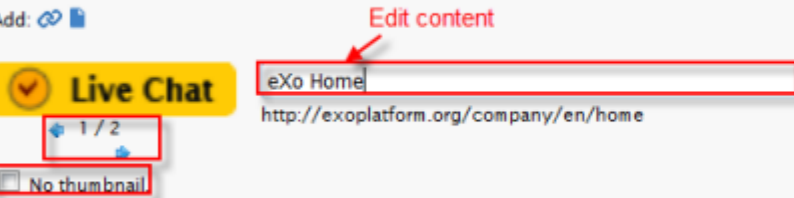
- 1.

Click



2. Enter the link into the **Attach** field and press the **Attach** button. If the link address is correct, it will be attached, then shown with the overall content of the link.

What are you working on?



- If you do not want the thumbnail to be displayed, select the **No thumbnail** checkbox. If there is more than one thumbnail, you can click blue arrows to go through all available thumbnails.
 - You can edit the link content by double-clicking the content you want to edit.
3. Click **Share** to share the entered link with your connections, or the **X** icon to remove your entered link.

Delete activities/comments

You are allowed to delete your activities/comments that you created, and those in your activity streams and in the space where you are the manager.

1. Select **All Updates** or **My Status** to view all your own activities.



The confirmation message will be displayed.

3. Click **OK** to accept your deletion.

Comment on activities

This action allows you to get ideas, answers, and any additional information when your collaborators respond to your status updates. Besides, you yourself give your ideas about any contacts' status update as follows:

1. Click **Network Updates** to see all activities of your established contacts.
2. Select one profile containing the activity you want to comment.
3. Click **Comment** in the bottom line of the profile. The **Comment** form will appear below.



Your new avatar is so great!

4. Enter your comment into the **Comment** form and press the **Comment** button. Your comment will be displayed right below the profile.

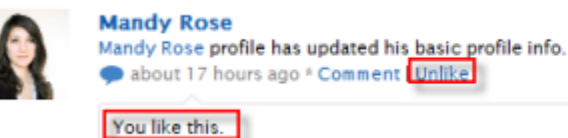
Like/Unlike activities/comments

The function allows you to show your interest by selecting **Like** and/or **Unlike** activities/comments.

Like activities/comments

1. Select the profile containing the activity/comment you want to like.
2. Click **Like** beside the activity/comment.

After you have selected **Like**, the text 'You like this' will be displayed below and **Like** will be turned into **Unlike**.



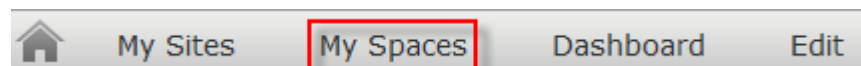
Unlike activities/comments

You only can **Unlike** activities/comments that you selected **Like**. Do the same way as steps when selecting **Like**.

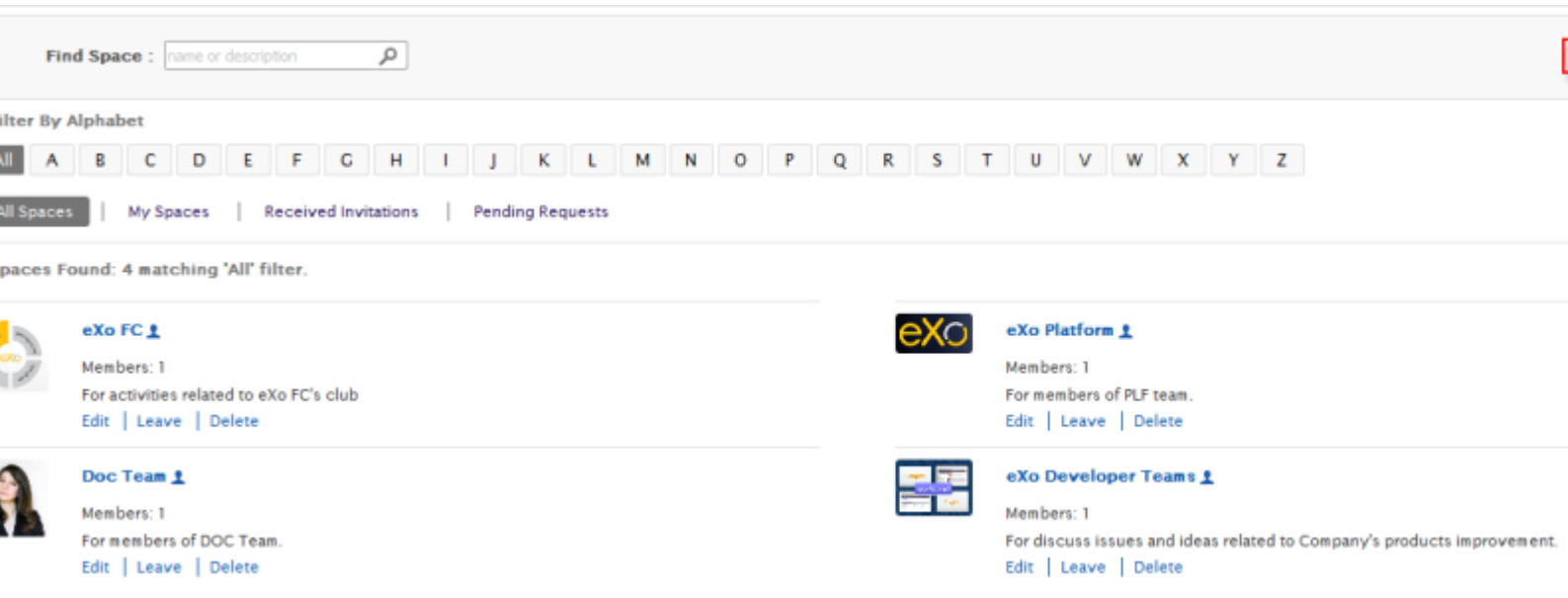
Work with Spaces

The concept "team work" becomes very familiar in business environments. By establishing one specific team or group, you and your collaborators can work together on important projects. Based on the importance of team working, eXo Platform develops the **Space** application, allowing you to collaborate with specific people. This means that if you want to work on a team project, you can create a space for your team members to make organizations, share links and information related to the project.

To access a space, click **My Spaces** on the **Administration bar**.



The **Space** page appears as below.



The **Space navigation** includes the following tabs:

- **All Spaces:** all spaces which have been created with the Visibility value as Visible.
- **My Spaces:** spaces where you have the role as a member or a manager.
- **Received Invitations:** spaces where you are invited to become members by space managers.
- **Pending Requests:** spaces where you have requested to become their members.

Note

Administrator, who has the highest permission, can see all spaces regardless of the member role.

Create a space

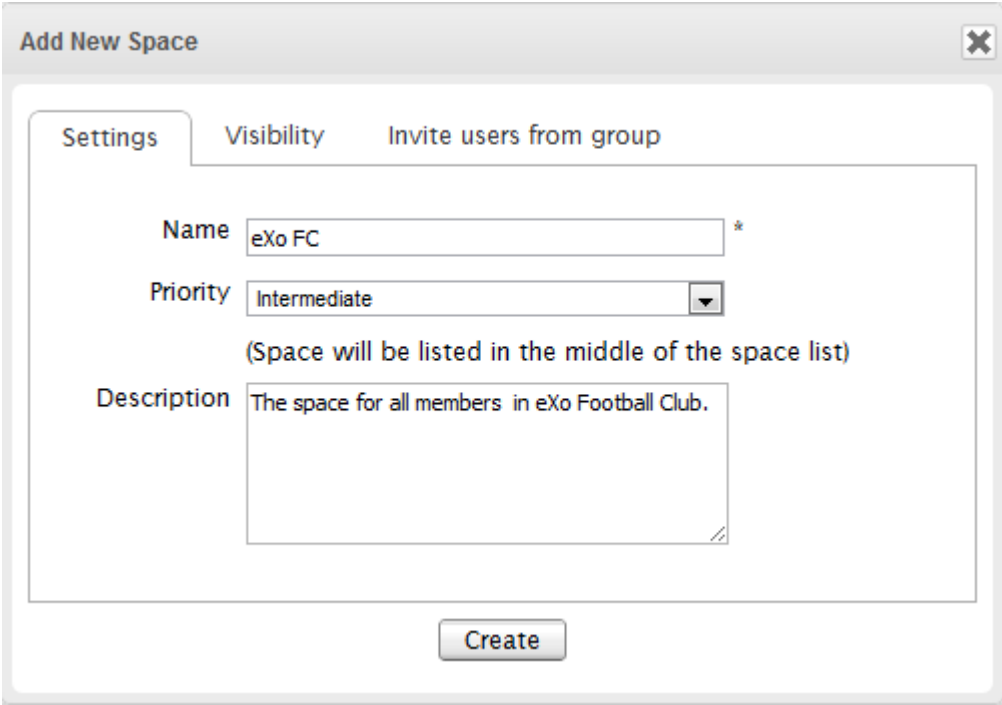
After redirecting to the **Space** application, you can add a new space so that you and your collaborators can work together or discuss specific topics as follows:

1. Click

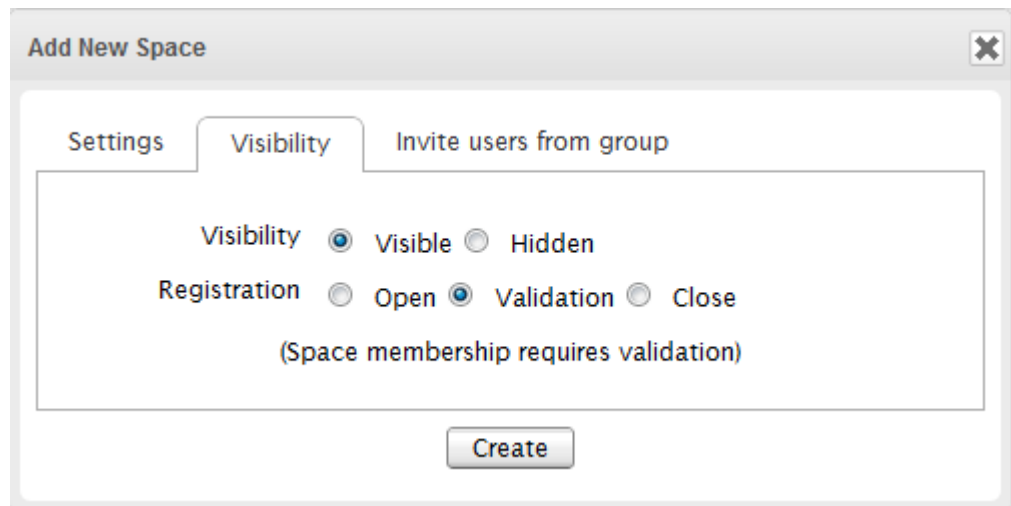
A button with a plus sign icon and the text "+ Add New Space".

at the right corner of **Space** page.

2. Enter a space name, description and select the priority level in the **Settings** tab of the **Add New Space** form. There are 3 levels: **High**, **Intermediate**, and **Low** with textual explanations corresponding to each selected preference value.

A screenshot of the "Add New Space" form. The form has a title bar "Add New Space" with a close button. Below the title bar are three tabs: "Settings" (selected), "Visibility", and "Invite users from group". The "Settings" tab contains three fields: "Name" with the value "eXo FC" and an asterisk, "Priority" with a dropdown menu showing "Intermediate", and "Description" with a text area containing "The space for all members in eXo Football Club.". Below the fields is a "Create" button. A note "(Space will be listed in the middle of the space list)" is displayed below the Priority dropdown.

3. Select an access level in the **Visibility** tab.

The image shows a window titled "Add New Space" with a close button in the top right corner. Inside the window, there are three tabs: "Settings", "Visibility", and "Invite users from group". The "Visibility" tab is currently selected. Within this tab, there are two sections. The first section is labeled "Visibility" and contains two radio buttons: "Visible" (which is selected) and "Hidden". The second section is labeled "Registration" and contains three radio buttons: "Open", "Validation" (which is selected), and "Close". Below these radio buttons, there is a text label "(Space membership requires validation)". At the bottom center of the dialog box is a "Create" button.

Visibility: By default, the **Visibility** value is set to be **Visible**.

- Visible: The space is always visible in the public spaces list.
- Hidden: The space is not visible in the public spaces list.

Registration: By default, the **Registration** value is set as **Validation**. There will be an explanation text (within two round brackets) corresponding to each your selection.

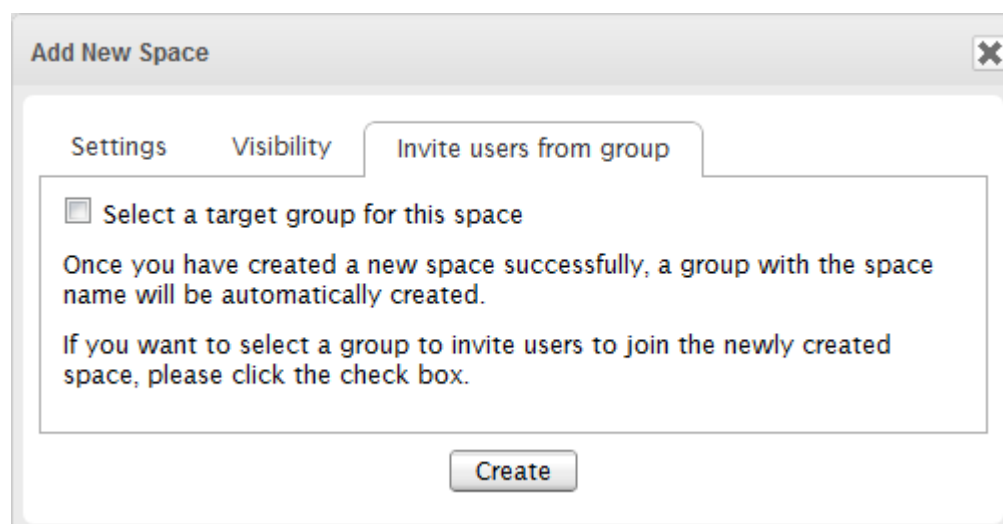
- Open: The users sending their requests can join the space without any validation.
- Validation: The membership must be validated by the space manager.
- Close: The user cannot request for joining, but only the space manager can invite him.

4. Select all members of a specific group for your space where you are already 'manager' in the **Invite users from group** tab.

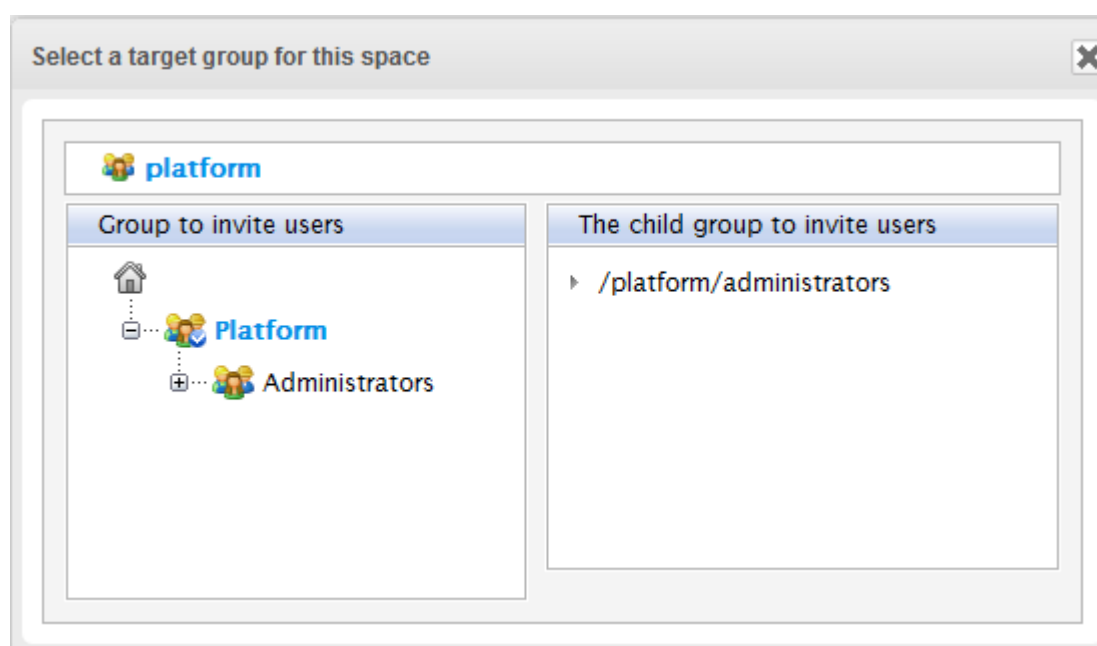
One of the two following cases occurs when you select this tab.

- **The first instance:** You have been already the manager of a group. It means that you have created at least a space.

The **Invite users from group** tab will be displayed as below.



- i. Tick the **Select a target group for this space** checkbox to open the selection form.
- ii. Select the group in the left pane, then its child group in the right pane.



You will see your selected group as below.

Add New Space

Settings Visibility **Invite users from group**

Selected group: **/platform/administrators**

☒ Select a target group for this space

Once you have created a new space successfully, a group with the space name will be automatically created.

If you want to select a group to invite users to join the newly created space, please click the check box.

Create

Note

To remove the selected groups, untick the **Select a target group for this space** checkbox.

After you have selected one existing group, all users in that group will be invited to join your newly created space.

- **The second instance:** You have not been a manager of any group yet. It means that the space you are creating is the first one, and you cannot select a target group.

Add New Space

Settings Visibility **Invite users from group**

☐ Select a target group for this space

Once you have created a new space successfully, a group with the space name will be automatically created.

This feature is disabled because you need to be manager of a group to invite its users in a space.

Create

Note

After being created, your space will be automatically added to the **My Spaces** button on the **Administration bar**. Therefore, you can access your space by clicking **My Spaces** --> **[Space Name]** from the drop-down menu.

5. Click **Create** to finish adding your new space.

Note

When more than two space characters are input between words, these spaces will be converted to ONLY ONE space when being displayed. With space characters at the beginning and end of space names, these space characters will be omitted.

Join or Leave a space

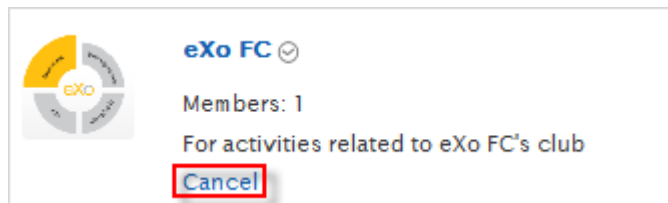
Join a space

Click **My Spaces** on the **Administration bar**, then click the **All Spaces** tab to display all spaces which **Visibility** is set to "Visible". There are two cases to join a space:

- **The first instance:** For spaces without validation required, click **Join** corresponding to your desired space. You will automatically become their members.
- **The second instance:** For spaces with validation required, after clicking **Join**, you have to wait for the validation from the space's owner who can accept or deny your request.

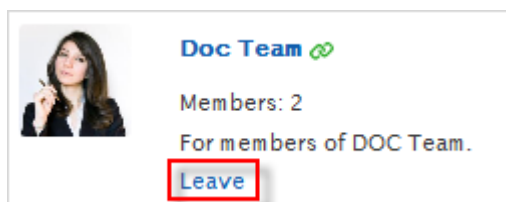
Revoke your request

- To revoke your request for joining a space that has not been validated by its owner, simply click **Cancel**.



Leave a space

- To leave the space which has been validated, simply click **Leave**.



If you are the only leader of that space, the message which informs that you cannot leave a space will appear as below.



Note

After you have left a space, the space will not exist in the **My Spaces** tab, but in the **All Spaces** tab.

View details of a space

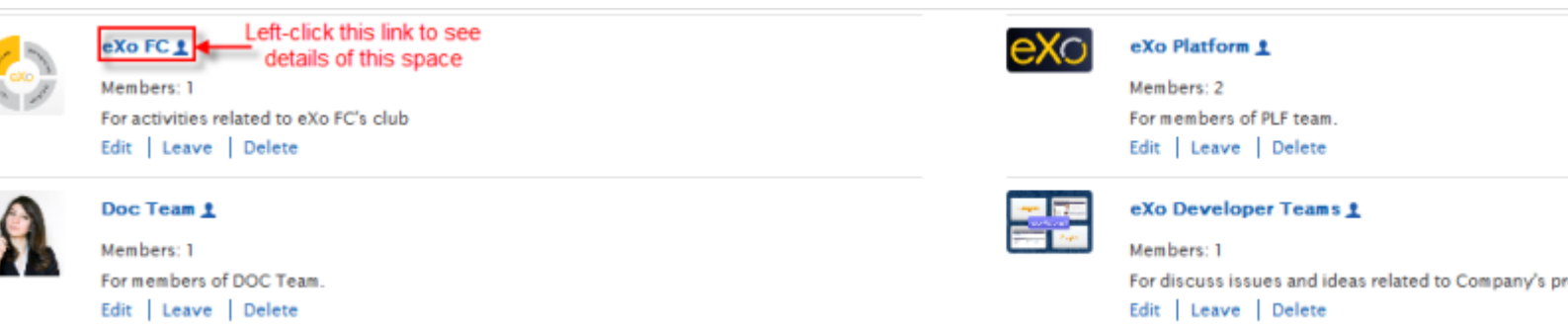
To view one detailed page of a space, you must become its member first. Then, do either of the two following ways to view the space.

The first way

- Hover your cursor over **My Spaces** on the **Administration bar**, and select your desired space from the drop-down menu.

The second way

- After entering the **My Spaces** pane within the **Spaces** application, left-click the name of your desired space.



The detailed page of the space displays information about the space. The functions you can perform depending on your granted permissions or whether you are the space's creator or not.

As a normal user, you can:

- [Ask for joining the public space or leave the space.](#)
- [Accept or deny to join a space.](#)
- [Invite colleagues to take part in your space.](#)

Besides, as a space manager or creator, you can:

- [Edit the space settings, including description, priority level, and avatar.](#)
- [Change the visibility of your space](#)
- [Invite new members to join your space](#)
- [Accept/Deny requests for joining a space](#)
- [Promote/Demote roles of space members](#)
- [Remove members from your space](#)

Delete a space

Only the space managers can delete their spaces by clicking

All information and navigations related to that space are also deleted.

Search for spaces

The **Search** function in the **Spaces** application helps you easily find spaces from one of the tabs in the [Space navigation](#).

After accessing your desired spaces tab, you can search for spaces by **Name** and **Description** or **Alphabets**.

Search by name/description

1. Enter the key word into the **Find Space** field.

2. Press the **Enter** key or click



Search by alphabets

Simply click a specific letter which is covered in the space name.


The found spaces will be listed in the **Spaces Found** pane.


Accept/Deny invitations

This function allows you to accept and/or deny invitations that you received from others. Spaces which are being waited for acceptance will be listed in the **Received Invitations** tab.

[All Spaces](#) |
 [My Spaces](#) |
 [Received Invitations](#) |
 [Pending Requests](#)

Spaces Found: 4 matching 'All' filter.





eXo Platform 

Members: 2

For members of PLF team.

[Accept](#) | [Deny](#)





Support Team 

Members: 1

For members of Supp

[Accept](#) | [Deny](#)





Mobile Team 

Members: 1

For members of Mobile Team

[Accept](#) | [Deny](#)



Other stuffs 

Members: 1

This space has no d

[Accept](#) | [Deny](#)

- Click **Accept** to accept joining the space.
- Click **Deny** to refuse joining the space.


Edit a space


This function allows you to change the information of a space, manage members and applications if you are the creator or have the **Manage** permission on it.

To access the **Space Settings**, follow one of 2 ways:

The first way

1. Click **My Spaces** on the **Administration bar** to direct to the **My Spaces** page.
2. Click **Edit** corresponding to the space which you have the **Edit** permission.



eXo Platform 

Members: 1

For members of PLF team.

[Edit](#) | [Leave](#) | [Delete](#)

The second way

1. Hover your cursor over **My Spaces** on the **Administration bar**, then select one space from the drop-down menu.

2.

Click





Change space information

This function allows you to edit the basic information of a space as follows:

1. Select the **Settings** tab in the **Space Settings** page.

The screenshot shows the 'Space Settings' page for a space named 'PLF DOC Team'. The left sidebar contains a menu with 'Settings' highlighted, and other options like 'Access & Edit', 'Members', 'Applications', and 'Navigations'. The main content area shows the space's avatar (a square with 'eXo' in yellow on a black background), a 'Name' field with the value 'PLF DOC Team', a 'Description' text area with the text 'For people who are responsible for PLF documentations.', and a 'Priority' dropdown menu set to 'Intermediate'. A 'Save' button is at the bottom left of the form.

2. Change information in the **Description** and **Priority** fields, and the space avatar.

- To change the space avatar, click



, or directly click the current space avatar to open the **Avatar Upload** form. For more details, see the [Upload your profile avatar](#) section.

Note

You cannot change the space name.

3. Click **Save** to accept your changes.

Change visibility

1. Select **Access & Edit** in the left pane of the **Space Settings** page.
2. Change values of **Visibility** and **Registration** if you want. For more details, see [here](#).
3. Click **Save** to accept your changes.

Manage members

Select **Members** in the left pane of the **Space Settings** page to open the **Manage members** form. Here, you can do many actions on members as stated below.

Invite new members

You can invite other users to join your spaces as follows:

The first way

- If you know the username of a person, simply enter his/her username in the textbox, then click



To invite multiple people, use commas to separate your multiple entered usernames.

The second way

1.

Click



to open the **Select Users** form.

Select Users

Search:

Username

<input type="checkbox"/>	Username	First Name	Last Name	Email
<input type="checkbox"/>	Larry	Larry	Tran	Larry@gmail.com
<input type="checkbox"/>	demo	Jack	Miller	jack.miller@acme.exoplatform.com
<input type="checkbox"/>	james	James	Davis	james.davis@acme.exoplatform.com
<input type="checkbox"/>	john	John	Smith	john.smith@acme.exoplatform.com
<input type="checkbox"/>	mary	Mary	Williams	mary.williams@acme.exoplatform.com
<input type="checkbox"/>	root	Root	Root	root@localhost

Add

Close

- To search for your desired member in eXo Platform, do as follows:

i. Enter a search term into the **Search** box.

ii. Select a criterion you want to find in the combo box next to the **Search** box.

iii.

Click



to perform searching.

2. Select users by ticking their corresponding checkboxes and click **Add**.

3.

Click



to invite your selected users.

After inviting, you will see the list of invited users.

Note

You can invite multiple users which will be separated by commas in the **Select Users** field.

Revoke your invitations

If your invited users have not accepted your requests, you can revoke your invitations by clicking

The users will be removed from the **Invited** list.

Promote/Demote a member

- To promote a member to the manager position, click



in the **Manager** column. The user will be automatically promoted as a manager in the current space.

- To demote a member, click



Note

Be careful not to remove the rights for yourself; otherwise, you will not be able to edit your space's settings anymore, except that you are an administrator.

Remove a member

Click

corresponding to the member you want to delete in the **Members** list.

Manage space applications

To manage space applications, click the **Applications** tab to go the **Applications** page.

PLF DOC Team

Home Agenda Discussions Documents

Settings
Access & Edit
Members
Applications
Navigations

Members
Members Portlet

Space Setting
Space Setting Portlet

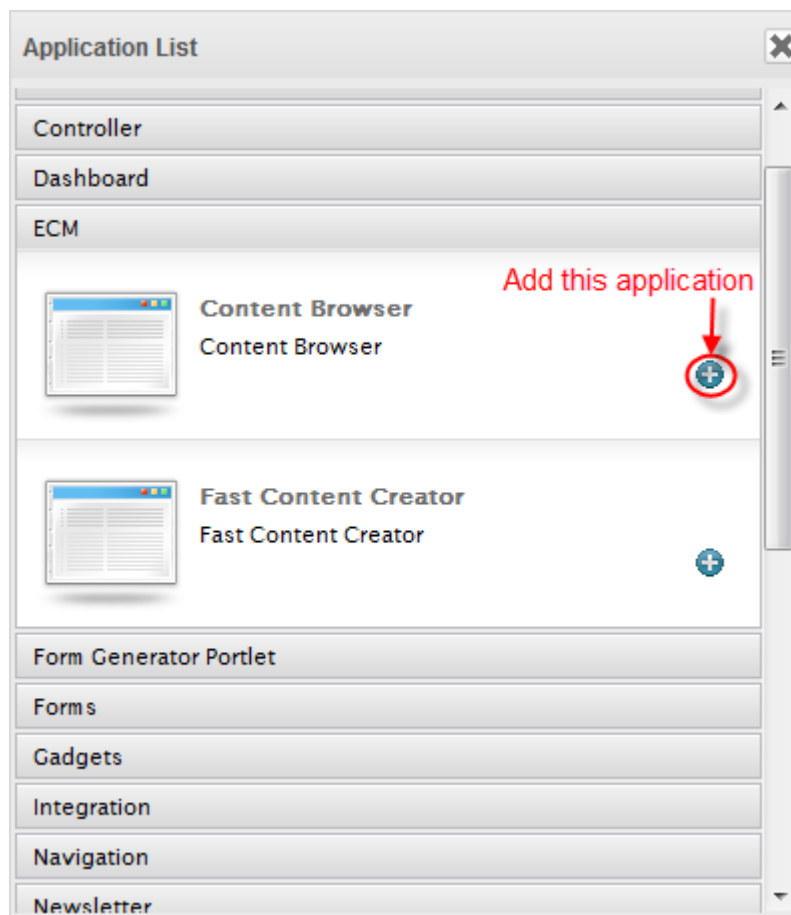
Wiki
Wiki Portlet


Add Application Add new application

Total pages: 2

Add a new space application

1. Click **Add Application** to open the **Application List**.



2. Select the application you want to add by clicking 

If there is no available application, ask your system administrator to gain the access right.

Delete applications

To remove an application, click



corresponding to the application name.

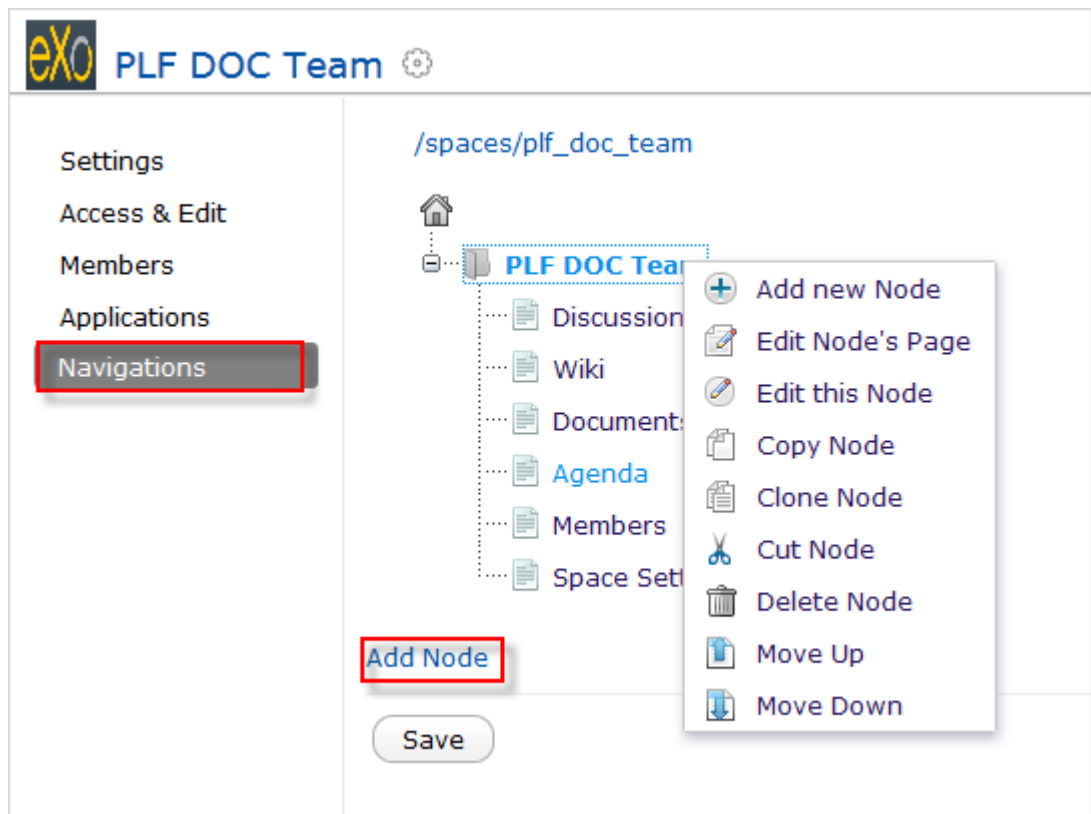
Note

You cannot delete the **Space Setting** application because it is configured as a mandatory space application.

Edit space navigation

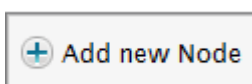
You can easily edit a space navigation, such as adding a new node, editing a node, replacing in the navigation, moving up/down a node, and taking other actions in the context menu as follows:

1. Click the **Navigations** tab to open the space navigation.



You can take the following actions:

- Right-click a node name (space name) and takes actions in the context menu, such as adding/editing a node, editing a node's page, copying/cloning a node.
- Right-click any white area to display



, then select this button. The **UI Page Node** form appears that allows you to add information to your new node.

For more details, see the [Manage navigation nodes](#) section.

2. Click **Save** to accept all changes.

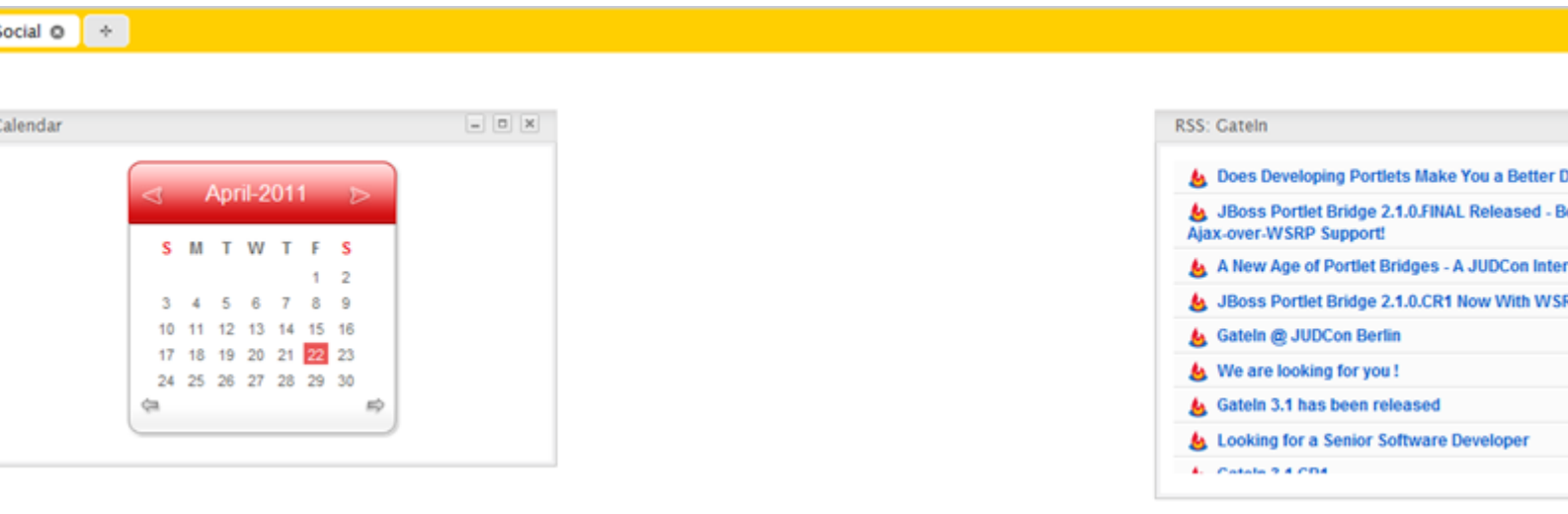
Work with Dashboard

Dashboard is one portlet hosting mini-applications known as gadgets. The dashboard uses a variety of graphical effects for displaying, opening and using gadgets.

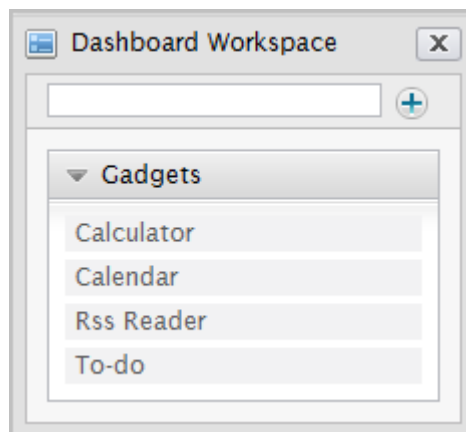
Gadgets within the Dashboard portlet may be moved, or rearranged. Users can create new gadgets and delete unnecessary ones. Also, users can open many gadgets with different settings at once.

Use Dashboard workspace

1. Click **Dashboard** on the administration bar.
2. Click **Add Gadgets** to open the Dashboard Workspace. The Dashboard Workspace lists all available gadgets.



3. Select a gadget in the Dashboard Workspace.



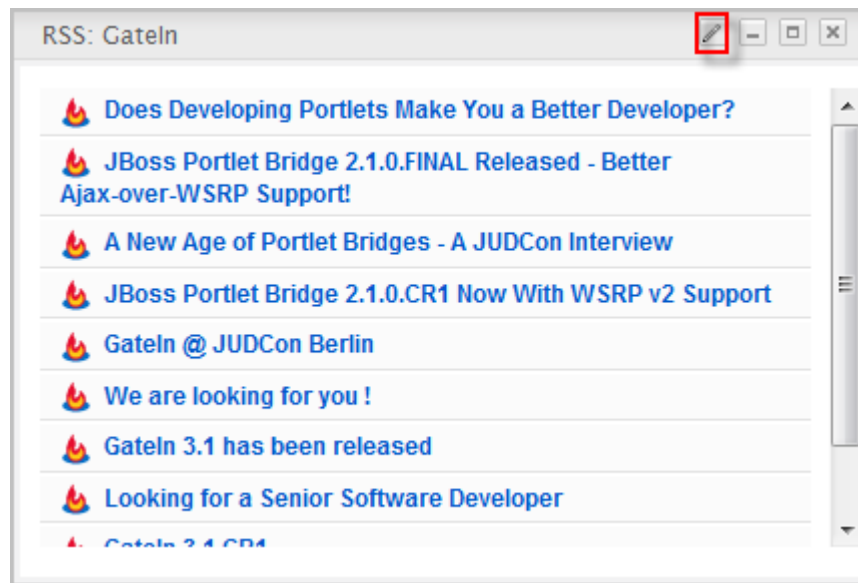
4. Drag and drop the selected gadget into the Workspace.

Change gadget preferences

The edit icon on gadgets only displays when the gadget has some gadget preferences. This icon enables users to display the edit form and change preferences of gadget.

To change preferences of a gadget, for example RSS gadget, do as follows:

1. Click the edit icon to open the edit form of RSS gadget.



2. Enter your preferred RSS into the FEED URL field and one numeric character (from 1 to 100) in the Items field. The numeric character you entered is the number of items displayed in the RSS gadget.

3. Click **Save** to accept your changes, or **Cancel** to close the edit form without any changes.

Add more external gadgets in Dashboard

To add more gadgets from external sources, do as follows:

1. Open the URL (.xml or .rss) of your desired gadget. For example, <http://bejeweledg.googlecode.com/svn/trunk/bejeweled.xml>.
2. Return to your portal, and click **Dashboard** on the administration bar.
3. Click **Add Gadgets** in the **Dashboard** to open the **Dashboard** workspace.
4. Paste the URL achieved in step 1 into the text box next to



5. Click the plus icon to add the new gadget to the page.

Add/Rename/Delete a tab on the Dashboard tab

The dashboard lets you add your gadgets to multiple tabs. To do so, simply add a new tab as follows:

1. Click the plus icon on the Dashboard tabs bar.



2. Give one name for the tab which appears and then hit the **Enter** key to take effect.

To rename your added tab, you first need to select the tab and then double-click the tab name until the textbox appears for you to rename.

To delete one tab, simply click



next to each relevant tab and then click **OK** in the confirmation message.

Next Step

The user guide has provided a thorough explanation of basic terms and features within eXo Social. Now, you have known how to use People, Activities and Spaces easily and effectively. To learn more and contribute to the open source development, please see the followings:

- [Learn more about eXo Platform 3.5](http://www.exoplatform.com/company/en/platform/exo-platform-35) [http://www.exoplatform.com/company/en/platform/exo-platform-35].
- [Video demos, tutorial and more in the eXo Resource Center](http://www.exoplatform.com/company/public/website/resource-center) [http://www.exoplatform.com/company/public/website/resource-center].
- [Access another eXo documents in the eXo Wiki](http://wiki.exoplatform.com/xwiki/bin/view/Main/WebHome/) [http://wiki.exoplatform.com/xwiki/bin/view/Main/WebHome/].

